

FAQs for Bountiful Water Users

Can I use culinary water for outside watering?

Culinary water can be used for outside watering only by residents who do not have secondary irrigation service from Bountiful Irrigation (BWSD), South Davis Water or Deuel Creek Irrigation Districts. For more information, click here.

Who will be enforcing the watering restrictions?

Each irrigation service provider will enforce the watering restrictions in their service area.

Should I report an address if it is being overwatered?

Water conservation is a community effort that requires individual participation. The more who participate, the greater the benefit to our community.

If I decide to report overwatering, who should I report it to?

Each irrigation provider has a mechanism to report violations. See the website for each provider for their preferred procedure. Reports made to Bountiful City that do not include the contact information of the party filing the complaint will typically NOT be investigated. Reports made to Bountiful City can be emailed to <u>water@bountiful.gov</u>.

What details should I include in the report?

If you decide to file a report, please include the date, time, address, reporter's contact info including phone number and email address and a photo. Again, reports made to Bountiful City that do not include the contact information of the party filing the complaint will typically NOT be investigated.

How do I know who my irrigation provider is? Click here to view the map

Can I connect my culinary water line to my irrigation system?

For Bountiful residents that live in the service area of an irrigation district, you cannot connect your irrigation system to your culinary water service. Bountiful residents who live outside an irrigation district service area may only connect their irrigation system to their culinary water service under specific conditions. Contact the Bountiful Water Department for more information at 801.298.6180 or <u>water@bountiful.gov</u>.