

## Mitch Perkins

### Why have you submitted your name for consideration?

I submitted my name because I care deeply about Bountiful and the people who live here. Bountiful has been a great place to live, work, and raise a family, and I want to give back to the community that has given so much to us. With the open seat, I see an opportunity to provide steady, reliable leadership and support the important work already being done by the Council. I have followed the city's efforts on issues such as infrastructure, growth management, and maintaining strong neighborhoods, and I would like to contribute to those efforts in a constructive and collaborative way.

### If appointed, what legislative issues/priorities are you most interested in pursuing?

I am not coming in with a specific agenda, but with a willingness to serve, listen, and help keep things moving in a thoughtful and responsible way. If appointed, my initial focus would be on learning quickly, asking good questions, and contributing where I can add the most value. My priorities would center on the issues that most affect Bountiful residents' day to day, including:

- Responsible financial management and transparency, helping to set and manage the budget to meet residents' needs while planning ahead for future obligations.
- Maintaining and investing in infrastructure and city services we all rely on, actively participating in assigned committees and liaison roles, learning what they do, how they do it, and what their strategic plans are for the future.
- Managing growth carefully while preserving the character of Bountiful, planning for changing population dynamics and housing needs, and supporting healthy economic development that fits the community.
- Supporting efficient, well-run city operations that stay within budget and deliver high-quality services.

I approach issues in a practical and measured way—looking at the facts, understanding how each department works, listening to different viewpoints, and focusing on solutions that make sense for the community as a whole and that will actually work. I believe in respectful discussion, being willing to disagree without being disagreeable, and then supporting the final decision of the Council so the city can move forward together.

## Please share your past service to the city as a volunteer, community project participant, or other capacity.

I have been an active volunteer since we moved to Bountiful, as well as in other communities where we have lived; service is part of my personal ethos. I have volunteered in a variety of ways that align with the city's focus on strong neighborhoods, youth and family programs, and community involvement. I have coached youth baseball and basketball, focusing on developing both sports skills and life skills. I served for many years on the Mueller Park Baseball board, with particular responsibility for umpires, where I helped improve consistency and communication between coaches, officials, and families. I was also elected to and served on an HOA board in the condos where we lived, working with neighbors on budgeting, maintenance planning, and resolving issues in a fair and practical way—experiences that mirror the importance of fiscal responsibility, transparency, and collaboration at the city level.

Through many different church callings, I have had opportunities to lead, organize, and serve individuals and families throughout the community, including organizing youth and adult activities that supported youth and adults across Bountiful. I served on the local Scouting board to help provide Scouting support in the area. I have volunteered at Bountiful High in a variety of ways, including concessions at sporting events, all-night parties, and dances. I have also volunteered with city-supported and community events such as annual city cleanups, food drives (both collection and service at the food pantry), SNAP program (special needs Adult program), and Handcart Days. Currently, I volunteer teaching religious classes at the Davis County Jail on Sundays and Wednesdays, which has strengthened my appreciation for second chances, accountability, and the importance of strong families and communities. Wherever we have lived, we have tried to leave the community better than we found it.

## Please discuss your ability to dedicate sufficient time to this position of service.

I understand that serving on the City Council requires more than just attending meetings; it also involves preparation, reviewing materials, engaging with residents, and being available when issues arise. I am able and willing to make that commitment. My professional background requires strong time management, follow-through, and accountability, and I have the flexibility and discipline to ensure Council responsibilities are handled thoughtfully, consistently, and on time. I am prepared to attend evening meetings, community events, and additional work sessions as needed. I understand the importance of being accessible and responsive to residents. I am committed to serving the remainder of the term and, if it continues to be a good

fit for my family and the community, I will strongly consider running for the seat when it is next on the ballot.

## What is your fiscal philosophy and under what circumstances would you consider a tax and/or fee increase?

I would never say no new taxes ever, that is not realistic. My fiscal philosophy is straightforward: be responsible, live below your means, plan ahead, and respect taxpayer dollars. That means setting realistic budgets, managing to those budgets, and planning for future needs rather than reacting in crisis. Bountiful has a strong reputation for being well-managed, and I believe it is important to maintain and strengthen that reputation through prudent, conservative fiscal choices.

I would only consider a tax or fee increase if it were truly necessary to protect essential services, public safety, or critical infrastructure—and only after other options and efficiencies had been carefully reviewed. Any proposed increase should be clearly explained, justified, and transparent so residents understand why it is needed, what alternatives were considered, and how the funds will be used. I believe in weighing not just what is immediately popular, but also what is in the long-term best interest of the city and future residents.

## List relevant work experience that you believe would help you fill the role of city council member.

I bring over 24 years of leadership experience overseeing operations, budgets, and teams. Throughout my career, I have been responsible for:

- Establishing and managing multi-million-dollar operating and capital budgets.
- Evaluating priorities and making trade-offs by continually reviewing needs and adjusting plans as circumstances change.
- Working with leadership teams and stakeholders to make informed decisions, ensuring the right information is available and that multiple perspectives are considered before decisions are made.
- Translating complex, technical information into clear, practical recommendations for non-technical leaders to secure budgets and project approvals.
- Involving others in decision-making, recognizing that collaboration improves ideas and builds support for implementation.

- Gathering the appropriate information to make informed decisions, including seeking out all sides of an issue before determining the best solution.
- My decision-making style is calm, data-informed, and respectful. I listen carefully, ask clarifying questions, and then work toward solutions that are fair, practical, and sustainable. My attached résumé provides additional detail on my professional background and how it has prepared me to serve effectively on the City Council.

# Mitch Perkins, MS, ITIL, BMR, CPHIMS

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Passionate IT executive skilled in building and maintaining relationships with key business leaders to deliver IT solutions to meet the organization's business strategy and needs.

## PROFESSIONAL PROFILE

- Comprehensive experience in clinical systems and lab systems development and implementations.
- Leading organizations through ambiguity and maximizing ROI through applications.
- Comprehensive experience in all aspects of latest information systems, clinical informatics, project management technologies in diverse corporate environments, along with change management, strategic planning.
- Managed multimillion-dollar budgets, quality control, internal/external business consulting, report generation, marketing events, and liaison with executive management.
- Managing teams in US and Europe.

## AREAS OF EXPERTISE

- IT Operations (Desktop, Network, Telecom)
- SOx, 21 CF Part 11, HIPPA, GAMP Compliance
- Clinical Informatics
- Ambulatory & Acute EMR Implementations
- Training and Change Management
- Lab information and Lab information management systems.
- Large Project Management
- Strategic Planning
- Business Relationship Management

## PROFESSIONAL EXPERIENCE

### IT Director, Applications | Nelson Labs – UT | 2021 - Current

Sr. IT Officer for Nelson Lab's. Member of the Nelson Labs Senior Leadership team as well as Sotera Health Senior IT leadership team. that is responsible to plan, coordinate, direct all operational activities of the applications department, as well as provide direction and support for IT solutions that enhance mission-critical business operations for Nelson Labs. I work closely with decision makers in other departments to identify, recommend, develop, implement, and support cost-effective technology solutions for all aspects of the organization.

- Responsible for Nelson Labs IT Strategic plan, focusing on short and long term business needs and technological trends.
- Develops comprehensive plans to support IT business goals and key initiatives.
- Research and make recommendations on software products and services in support of procurement and development efforts.
- Evaluate new applications, systems software, products, and/or enhancements to existing applications throughout the enterprise.
- Ensure that any new software integration into company systems meets functional requirements, system compliance, and interface specifications.
- Liaise with company's software suppliers for prompt rectification of any problems or emergencies.
- Performs resource planning to ensure all active projects are staffed and completed successfully.
- Consults with business unit management to determine IT goals, timeline, budget and staffing.
- Provides oversight on development and break-fixes to systems.
- Ensures proper controls are followed in compliance with applicable policies, procedures, standards.

- Supervises all applications team members and contractors and provides performance feedback for team members and assigned contractors.
- Proactively identifies opportunities to improve existing methodologies, processes or other areas of service delivery performance.
- Builds, fosters, and promotes positive relationships among the applications team located in the US and Europe.
- Responsible to make sure all systems that need to meet the compliance standards i.e. SOx, GAMP, HIPPA and 21 CF Part 11 do so.
- Oversight on development and system maintenance keeping risk management in mind.

### **Manager, IT Clinical Systems | ARUP – UT | 2019 – 2021**

Manage a team of thirty-one analysts responsible for administration, implementation, analysis, design, maintenance, configuration, validation, support, and change management of Lab information systems (LIS) and Lab information management systems (LIMs).

- Lead cross functional teams to achieve application and process integration supporting all business units.
- Collaborate with vendors to ensure needs of the organization are prioritized and met.
- Work closely with Senior Leadership to coordinate clinical systems resources that supports corporate priorities.
- Prepare an annual financial budget and manages expenditures against the approved budget.
- Manage a 6-million-dollar expense and capital budgets.
- Prepare an annual plan to include department goals in alignment with corporate strategic direction.
- Establish, monitors and reports on status of quality measures.
- Responsible for hiring, training, mentoring, and counseling of direct reports including termination when needed.
- Successfully led a project to reduce the time to build lab tests in the LIS by 50%.
- Successfully led a project to reduce the lab test build errors by 90%.
- Successfully implemented BRM roles to reduce customer frustrations and increase customer satisfaction.

### **IS Director, Strategic Partner | Providence St. Joseph Health – WA | 2018 – 2019**

Note: Position was discontinued, I was offered another position in another state but did not want to relocate at that time.

Senior IT Leader for assigned hospitals and clinics. Manage (matrix organization) network, telecom and FTS teams. Responsible for regional issue management through appropriate triage, escalation and communication processes. Monitors enterprise and regional project portfolios, acts as regional project sponsor, and ensures appropriate communication on initiatives.

- IT Leader over customer satisfaction and regional service expectations in complex shared service delivery model.
- Ensure appropriate coordination and collaboration with IS shared services and region resources.
- Assist Hospital executives in strategy development to ensure Information Services requirements are adequately and accurately represented.
- Manage local operational governance to ensure clinical and business strategies are aligned with corporate strategies.
- Collaborate with central IT executives and leaders to develop and enhance IT strategic plans and technology road maps to meet customer needs.
- Cultivate exceptional relationships regional executives & customers to understand regional needs and customer requirements.

### **Clinical Informatics Manager | Intermountain Healthcare – UT | 2005 – 2018**

Member of the IT Executive Team. Day-to-day operations of the clinical informatics department that included a team of fifteen employed and contracted clinical analysts that was responsible for the design, develop, installation and maintenance clinical systems.

- Coordinated the configuration, optimization and implementation of Cerner in 57 pediatric sub-specialty clinics which resulted in better patient and physician workflows.
- Managed the training segment of the Cerner implementation for the Primary Children's Hospital and fifty-seven Primary Childrens and University of Utah Pediatric clinics.
- Directed the technical assessment and deployment of 2000 devices needed for the new EMR system.
- Guided a team of four hundred super users and fifty physician coaches.
- Successfully increased adoption of the new clinical systems by using change management techniques.
- Administered over 250 Affiliated Physician EMR contracts.
- Led the effort to meet Meaningful Use, resulting in over six million dollars in government payments.

#### **Cerner Training Manager | University of Washington Medicine – WA | 2004 - 2005**

Managed the training segment of the Cerner systems implementation across three hospitals. Successfully increased adoption of the new clinical systems by using change management techniques.

#### **Learning Project Manager | Cerner - MO | 2001 - 2004**

Instrumental in the successful adoption of Cerner systems by using change management techniques. Successfully helped implement CPOE, ED, Nursing, Pharmacy and Labs systems around the world.

## **EDUCATION**

### **Utah State University - Jon Huntsman's School of Business**

- MS Human Resource Administration
- BS Management

### **University of Utah - School of Medicine**

- Graduate Certificate - Biomedical Informatics

### **Intermountain Institute**

- Graduate of Advance Training Program

## **CERTIFICATIONS**

- Certified Professional in Healthcare Information and Management Systems (CPHIMS)
- Information Technology Infrastructure Library (ITIL)
- Business Relationship Manager Professional (BRMP)